
PROFILE OF
Scott Smith

CAREER SUMMARY

Scott has over 20 years experience in computer support, both hardware and OS. In the last 12 years he has held several technical and managerial positions. He is currently employed as a Network Consulting Engineer for Integrated Solutions Group (ISG) out of Tulsa Oklahoma. Prior to the position at ISG, Scott worked for Sagenet, Reliance Technical Services and Global Data as a support engineer. During his career in the IT field, Scott has held positions ranging from end user to Service Manager for companies such as Saint Francis Hospital and MCI/WorldCom.

Scott's experience includes hands-on repair of terminal devices, while at Memorex-Telex, to network/server installation, administration, and maintenance of large and small computer networks. He specializes in the Server area with emphasis on Microsoft based infrastructure. Scott has been essential in the installation and support of some large networks. Previous projects include support for a Windows 2000 server rollout for a national Dairy farm Coop, Network audits resulting in the subsequent upgrade of multiple Public Housing groups.

He has held a variety of positions in IT industry, technical support fields and has served in the capacity of Project manager for various companies including MCI/WorldCom. The role of Project Manager has proved to be very helpful to him in his role as design consultant. The ability to be able to understand the customers network both from an architectural view and financial view, give him many insights into working with customers for the best possible solution for them, given their budget and staffing requirements. He has been responsible for a number of projects that relied on his background and ability to manage multi-vendor installs. Responsibilities of project management required considerable interaction with customers as well as guidance and structure for members of the team. Scott is a former Marine Staff Sergeant and as such he is confident in his abilities and takes responsibility for his actions. He is a self-motivated individual who requires no direct supervision.

During Scott's 11 year employment with Memorex-Telex he was exposed to many facets of IT. From basic terminal repair to Professional Services, his work experience has given him a well rounded background.

Scott is a customer oriented person and prides himself on his close ties to his customers. Being a member of a business partner team is his default position. Customer expectations are critical to any relationship and information exchange is how Scott addresses this concern.

AREAS OF EXPERTISE / SKILLS PROFILE

- Customer relations and support
- Network Design
- Server OS support
- WAN and DS Design
- Integration of Legacy and New Technologies
- Database Infrastructure Support
- Network Implementation, Configuration & Maintenance
- Technical Problem Resolution
- Project Leadership & Management Activities

TRAINING / CERTIFICATION

- Cisco - ICND
- Microsoft Internet-work Design
- Compaq ASE storage works
- Citrix Administration-CCA and CCEA
- Novell NDS troubleshooting
- Synoptics installation and configuration
- Vinca Snap Shot Server
- CCDA, CCNA, Compaq ASE, MCSE NT 4.0 and W2K, CNE 3,4,5
- EMC Pre-Sales System Engineer
- VMWare VCP
- Cisco CIPT

Skills Profile

WAN/LAN Networking

- Voice over IP
- Circuit Emulation
- Layer 1 technologies
- Gigabit
- Fast Ethernet
- Routing

Telecommunication Equipment

- Nortel (Bay Networks Products)
- Cisco Products - switches and routers
- 3Com Switches
- Network Associates Sniffer product
- Various fiber and cat 5 test equipment
- Cisco Pix Firewall
- Cisco VPN
- Cisco Bridges and Switches

Standards and Protocols

- TCP/IP
- Token Ring
- Frame Relay
- RIP/OSPF
- Ethernet

Communications Software

- Optivity Network Management
- Cisco Works
- Visio Documentation program

SECURITY CLEARANCE

Previously held an Interim Top Secret Clearance with DOD from 1975-1976.
